

# RISK MANAGEMENT POLICY

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#### 1. Introduction

- 1.1 Risk management is an essential element of any large business' corporate management and governance arrangements. The <u>Academy Trust Handbook</u> requires all Trusts and their individual schools to recognise and manage their risks, prepare risk registers and have procedures in place to regularly assess and review those registers.
- 1.2 An effective risk management framework must be:
  - i. embedded at all levels of the business;
  - ii. both top-down and bottom-up, with identified risks being effectively escalated and disseminated as appropriate;
  - iii. consistent throughout the business;
  - iv. simple and not resource intensive;
  - v. not a 'bolt-on' to normal business activity, but instead central to it; and
  - vi. useful.
- 1.3 In order to achieve the above objectives, some of which are in tension with each other, the objectives and concerns of management and the contents of each risk report must align with each other. In other words, the agendas for the Board of Trustees (the Board), Local Committees (LCs) and Executive Team meetings, and the contents of the Whole Trust Risk Report should significantly overlap.
- 1.4 A starting point for any schedule of risks should be the objectives of the Trust and schools and the identification of risks that prevent The Trust and the schools from achieving those objectives. This may appear to be self-evident, but this relationship is often missing from risk registers which instead often concentrate on minor operational concerns, or major ones that have not been identified in the business plan.

## 2. Responsibilities

- 2.1 The Board is responsible for the oversight of the MILL Academy's (the Trust) activity. The Board has identified that its Finance and Resources Committee or, in the absence of such a Committee for whatever reason the Board, should have specific oversight over the Trust's risk management arrangements.
- 2.2 Each Headteacher has responsibility for ensuring that management of risk is properly addressed in all areas within their operational control.
- 2.3 The Local Committee of each academy school should be aware of the risk register and the risks contained on it and should support and assist their Headteacher in the management of those risks in the school. A review of the school's risk register should be a standing item of the LCs agenda or a standing item in the Headteacher's report.

- 2.4 The Director of Finance and Academy Services (DFAS) has been tasked with ensuring that the Trust has a robust and effective overarching risk management framework.
- 2.5 For practical purposes, updated risk reports from each academy school shall be reported to the DFAS, at the start of each academic year following the first LC meeting and after any change to risks or risk levels is made by the Headteacher during the academic year.
- 2.6 The DFAS shall align the schools' risk registers into a Whole Trust Risk Report, for the Board. The Board shall consider the Whole Trust Risk report as a standing item on each meeting agenda. The Finance and Resources Committee, or in the absence of such a Committee for whatever reason the Board consideration, shall consider the individual school risk registers as a standing item on each meeting agenda.

### 3. Risk Appetite

3.1 The Board has established the Trust's risk appetite as follows:

The Trust is not risk averse. In seeking to achieve its objectives it is willing to take risks, providing that they are identified, properly approved and that management have taken appropriate mitigating action, including preparing robust contingency plans.

Staff who take risks within this context will not be penalised if subsequent events prove that the risk was actually unsafe.

#### 4. Identification of Risks

- 4.1 Risks should be considered in the light of:
  - i. Trust and schools' strategic objectives;
  - ii. Learning and achievement objectives;
  - iii. Financial strategy;
  - iv. HR strategic objectives;
  - v. Estates/Premises strategy;
  - vi. IT strategy; and
  - vii. Marketing strategy.
- 4.2 There is a large degree of judgement in respect of which risks are identified and which are not, but a review of the above documents, and discussion with peers, Local Committee Volunteers and Trustees, should enable the Trust's key risks to be identified. It is important that this process also includes scope for risks to be escalated from all staff, ideally through local risk reporting procedures.
- 4.3 Risks are classified in three categories, as follows:
  - Risks that have been 'realised', that is they have already happened, and are in fact 'issues';

- ii. Risks that have not happened and which need to be identified, managed and monitored; and
- iii. Risks that are more speculative, but which it may be helpful to capture in order to ensure a 'no surprises' environment (as far as is humanly possible).
- 4.4 Each School's risk management should concentrate on the second class of risk, although the Trust's risk register should include all material risks, including those that have been realised.

### 5. Completion of the Risk Report

- 5.1 Each Headteacher's Risk Report is a classic 'risk register' but should not merely identify and document risks, but the report should form a part of the active management of the school.
- 5.2 The following paragraphs provide a brief synopsis of the contents of each risk report.
  - i. <u>Risk Title</u>: a single statement that encapsulates the risk in a negative manner, for example, 'weaknesses in', 'failure to' and so forth.
  - ii. <u>Risk Description</u>: a very brief outline of the actual risk itself that enables the reader to grasp the concern.
  - iii. Owner: this should be a senior manager, and for the whole Trust risk report this should be Headteacher who is the ultimate risk owner. The risk owners may not be involved in the detailed mitigating actions, but they will need to direct resources and ensure progress is made in managing risks.
  - iv. <u>Mitigating Action Undertaken</u>: those policies, processes and systems that both exist and operate effectively.
  - v. <u>Mitigating Action to be Undertaken</u>: those actions and/or improvements that need to be taken forward to better manage those risks. These actions should align with operating plan objectives and individual objectives. A timescale for action is also required.
  - vi. <u>Impact</u>: what will be the consequences if the risk is realised? Ultimately this is a matter of judgement, but the following table is offered as a guide for the whole Trust risk report.

Impact Level Financial		Operational	Reputational		
High	In excess of £1m	Learning is halted	Hits national press		
Medium	In excess of £100k	Learning is significantly disrupted	Hits local press or educational partnerships		
Low	Below £100k	Some learners are adversely affected	Within the Academy		

5.3 The impact assessment usually remains constant despite mitigating action, as mitigating action usually reduces the likelihood of a risk occurring, and not its impact.

Instances where this is not the case is where robust contingency plans exist that addresses the consequences if a risk manifests itself, or if environmental change occurs, (for example, there is new legislation or changed funding rules).

5.4 Likelihood: again this is largely a matter of judgement, but the following table is offered as a guide.

Likelihood Level	Probability	Description
High	50% to 100%	The risk has happened, or is expected to happen, more likely than not
Medium	10% to 50%	There is a significant possibility that the risk might occur, but less than 50%
Low	5% to 10%	There is a small but not insignificant chance that the risk might materialise, that is more than 5%.
Very Low	Less than 5%	Risks that are considered to have a probability of less than 5% should not be included on the risk register

5.5 The completion of 'Impact' and 'Likelihood' fields then results automatically in a risk assessment of High, Medium or Low, with the following definitions.

Overall Assessment	Colour Coding	Definition
High	RED	A business critical risk
MediumAMBERA significant		A significant business risk
Low	GREEN	An important risk that requires management

- 5.6 A GREEN risk does not equate to 'no risk'.
- 5.7 Each Risk Report keeps a record of previous months' risk scores. This provides a track record of when the risk was first identified, and how its assessment has changed over the subsequent months.
- 5.8 When risks are escalated from individual academy risk reports, the categorisation may well change. For example, one academy may have a RED risk in respect of success rates. By itself, this may not appear on the Whole Trust Risk Report, and might only be a "GREEN" risk on another academy risk report. The risk itself has not changed, it is simply a matter of perspective at different levels.
- 5.9 Where numerous team reports have the same RED risk, then it might well be appropriate for this RED risk to be reflected globally on the Whole Trust Risk Reports. Again this is a matter of judgement and will be considered and co-ordinated in the first instance by each Headteacher for their reports and by the Chief Finance Officer for the report submitted to the Finance and Resources Committee, or Board.

### 6. Embedding

- 6.1 Risk management often operates effectively at senior levels of a business, but not so well at frontline levels. This is because management fail to embed risk management (in a non-invasive manner) at all levels of the business.
- 6.2 Traditional routes of addressing this risk include establishing risk champions, risk forums, and leaflets and communications. These approaches are not included within this Policy. Firstly, they add to potential information and management over-load, but more importantly they can lead to a situation where 'risk management' is perceived to be something separate from normal management or normal work activity; or even worse, that it is somebody else's problem and responsibility.

#### 6.3 To avoid this:

- i. all staff are reminded that they are responsible for managing the risks associated with their areas of responsibility;
- ii. each member of staff should know who to escalate risks that are outside of their ability to address;
- iii. management should capture any such risks within team risk reports for formal reporting and monitoring purposes;
- iv. risk management should appear on all team meeting agendas, providing a mechanism for risks discussed within the meeting to be captured, and where necessary escalated, and
- v. all risk reports will be available on the Trust website or from the clerk.

#### 7. Monitoring and Review

7.1 This Policy will be reviewed every 2 years, or as otherwise directed by the Board, Trust policy or legislative changes.

# Annex A - Format of Risk Report / Register

RISK 1: St	rategic and Reputational	Risks (including learning & achievement	t)						
Risk No.	Description	Consequences	Impact	Likelihood Level		Existing Controls Adequate: Fully or Partially met	Details of Actions Required to Improve Controls		Target Date
HISK IVO.	•	*Parental choice increased	Impuct	Level	minguing detions & existing memor controls	ince	Controls	пезропологе	Dute
1.1	Witney	*Increased competition amongst schools							
RISK 2: Op	l perational & Compliance	l Risks							1
				Likelihood		Existing Controls Adequate: Fully or Partially	Details of Actions Required to Improve	Person	Target
Risk No.	Description	Consequences	Impact	Level	Mitigating actions & existing internal controls	met	Controls	Responsible	Date
RISK 3: Fir	nancial & Resource Risks	<b>.</b>							
							Details of Actions		
				Likelihood		Fully or Partially	Required to Improve		Target
Risk No.	Description	Consequences	Impact	Level	Mitigating actions & existing internal controls	met	Controls	Responsible	Date
L									1

The <b>descripto</b>	rs for high, medium and low impact and probability can be expanded as follows	5:			
Impact of risk	occurring				
Impact	Description				
High - 3	The financial impact will be significant [in excess of £50,000]  Has a significant impact on the school's strategy or on teaching and learning  Has significant stakeholder concern  Can cause significant reputational damage to the school				
Medium - 2	The financial impact will be moderate [between £25,000 and £49,000]  Has no more than a moderate impact on strategy or on teaching and learning  Moderate stakeholder concern  Can cause moderate reputational damage to the school				
Low - 1	The financial impact is likely to be low [below £5,000 and £24,000]  Has a low impact on strategy or on teaching and learning  Low stakeholder concern  Is unlikely to cause any reputational damage to the school				
Probability of	risk occurring				
Probability	Description	Indicator			
High - 3	Likely to occur each year, or more than 25% chance of occurrence within the next 12 months	Potential of it occurring several times within a 4 year period Has occurred recently			
Medium - 2	Likely to occur within a 4 year time period or less than 25% chance of occurring within the next 12 months	Could occur more than once within a 4 year period Some history of occurrence			
Low - 1	Not likely to occur within a 4 year time period or less than 5% chance of occurrence	Has not occurred Is not likely to occur			